

April 18, 2019

BSE Limited
P J Towers,
Dalal Street, Fort,
Mumbai – 400 001.

National Stock Exchange of India Limited
Exchange Plaza,
Bandra Kurla Complex,
Bandra (E),
Mumbai – 400 051

Sub: Statement on Investor Complaints – March 31, 2019

Dear Madam /Sir,

Pursuant to Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, we hereby submit the statement on investor complaints for the quarter ended March 31, 2019:-

Number of investor complaints pending at the beginning of the quarter i.e. on January 1, 2019.	0
Number of investor complaints received during the quarter (from January 1, 2019 to March 31, 2019)	13
Number of investor complaints resolved during the quarter (from January 1, 2019 to March 31, 2019)	13
Total number of investor complaints outstanding at the end of quarter i.e. on March 31, 2019.	0

You are requested to take above on record.

Thanking you.

Yours faithfully,

For Edelweiss Retail Finance Limited

Sudipta Majumdar
Company Secretary

Edelweiss Retail Finance Limited

Corporate Identity Number: U67120MH1997PLC285490

Registered Office: Tower 3, Wing 'B', Kohinoor City Mall, Kohinoor City, Kiroli Road, Kurla (West), Mumbai – 400070, Maharashtra; ☎ +91 22 4272 2200

Corporate Office: Edelweiss House, Off. C.S.T.Road, Kalina, Mumbai-400098, Maharashtra ☎ +91 22 40094400 Fax: +91 22 4019 4925 www.edelweissretailfin.com

KFPL/ERFA_NCD/2019
April 5, 2019

Edelweiss Retail Finance Limited
Regd. Office & Corporate Office: Edelweiss House,
Off C S T Road, Kalina,
Mumbai - 400 098

Unit : Edelweiss Retail Finance Limited- Secured, Redeemable Non-Convertible Debentures ("NCDs")
Subject: Statement of Investor Complaints for quarter ended 31st March, 2019

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of Investor Complaints of Edelweiss Retail Finance Limited - Secured, Redeemable Non-Convertible Debentures ("NCDs") for the quarter ended 31st March, 2019:

Particulars	No. of Complaints
No. of complaints pending as on 1 st January, 2019	0
No. of complaints received during the quarter (from 1 st January, 2019 to 31 st March, 2019)	13
No. of complaints resolved during the quarter (1 st January, 2019 to 31 st March, 2019)	13
No. of complaints remaining unresolved as on 31 st March, 2019	0

Thanking you,

For Karvy Fintech Pvt. Limited

Umesh Pandey
Managers



Karvy Fintech Private Limited (KFPL)
(Formerly known as KCPL Advisory Services Private Limited)

Registered & Corporate Office

"Karvy Selenium Tower-B", Plot No. 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032, Telangana.
Ph : +91 40 6716 2222, 3321 1000 | www.karvyfintech.com | CIN : U67200TG2017PTC117649

KFPL/ERFA-BOND/STATUS/2019
April 5, 2019

EDELWEISS RETAIL FINANCE LIMITED
EDELWEISS HOUSE, OFF. C.S.T ROAD, KALINA, MUMBAI
MAHARASHTRA – 400098.

Sir,

Unit: EDELWEISS RETAIL FINANCE LIMITED-NCDS
Sub: Investor Grievances for the period 01.01.2019 – 31.03.2019.

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2019 – 31.03.2019 – for the kind perusal.

Sl.No.	Nature of Complaints	Opening Balance	Received	Attended	Pending
1	Non Receipt of Securities	0	0	0	0
2	Non Receipt of Electronic Credit	0	0	0	0
3	Non Receipt of Refund Order	0	0	0	0
4	Non Receipt of Interest warrant	0	13	13	0
5	SEBI Request / Complaint (Issuer SEBI's Scores)	0	0	0	0
6	SEBI Request / Complaint (RTA SEBI's Scores)	0	0	0	0
	Totals	0	13	13	0

Thanking you,

Yours faithfully,
For Karvy Fintech Pvt. Limited

Umesh Pandey
Manager



Karvy Fintech Private Limited (KFPL)
(Formerly known as KCPL Advisory Services Private Limited)

Registered & Corporate Office

"Karvy Selenium Tower-B", Plot No. 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad - 500032, Telangana.
Ph : +91 40 6716 2222, 3321 1000 | www.karvyfintech.com | CIN : U67200TG2017PTC117649

Date : 18.04.2019

TO,

UNIT: EDELWEISS RETAIL FINANCE LIMITED

Sub.:	Statement of Investor Complaints for the quarter ended on March 31,2019 w.r.t. Non-Convertible Debentures (“NCDs”)
Ref.:	Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“SEBI Listing Regulations”)

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity to the Company.

We further confirm that during the quarter ended on **01st Jan 2019** to **31th March 2019**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations is as follows:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.


Ganesh Jadhav

Asst. Vice President - Depository Operations